

Quiz Answers – Campus Day, Skellefteå, 11 September 2026

The correct answer is highlighted in yellow.

Question 1

In which purchase situation do you have the right to change your mind for 14 days?

1. Shop in town **X. Telemarketing** 2. Private purchases on the Internet

Answer: *The right of withdrawal is a legal right that allows private individuals 14 days to cancel a purchase you have made from a company remotely, for example online by phone or outside the company's business premises, such as in door-to-door sales. The right of withdrawal applies to purchases of goods and services within the EU, Norway, Iceland and the UK. In a store in town, there is no legal right of withdrawal, but many stores offer their customers a "satisfaction guarantee." Since it is voluntary for stores to offer this to their customers, they are the ones who decide the terms.*

Question 2

How long after the purchase do you have the right to complain if there is a problem with a product, for example a toaster?

1. 1 year X. 2 years **2. 3 years**

Answer: *In Sweden by law, you have the right to complain about a defective product for up to three years after the purchase. This may include situations where the product is faulty, functions poorly, or does not match the information provided at the time of purchase. It is important that you file your complaint within two months of discovering the defect. If you wait longer, you may lose your right to make any claims against the company.*

Question 3

Which of these bills should you pay first if you were to find yourself in a debt situation?

1. Student loans X. Demand from the Swedish Enforcement Authority
2. The electricity bill

Answer: *If you get yourself in a situation where you are forced to choose between which bills you have to pay, you should prioritize rent and electricity. You could lose your home and the electricity could be cut off if you don't pay those bills.*

Question 4

How long can you be late paying your rent?

1. 3 months X. 2 weeks **2. Not late at all**

Answer: *The rent must be paid on the due date of the invoice. If you are late to pay the rent, if it's only for one day, you may lose your rental contract.*

Question 5

What is most important out of these three examples when you move into your own home?

1. **Get home insurance** X. Order internet 2. Start saving money

Answer: *A home insurance policy is a package of so many useful types of coverage that it practically becomes a necessity. For example, if you travel abroad, the travel insurance included in your home insurance is absolutely essential. And no one else insures your belongings. If you suffer a fire, a burglary, or if your bike is stolen, you cannot receive compensation from anywhere else. If you are cycling and injure someone, you may face a claim for damages, and then the liability coverage in your home insurance can step in. Keep in mind that some home insurance policies aimed specifically at students may be designed to only cover you. If someone moves in with you, you may need to switch to a “regular” home insurance that covers both of you — otherwise the person moving in may be uninsured.*

The answers are simplified descriptions of what applies. You can get more detailed information on <https://www.konsumentverket.se/en/engelska>